



## BARS TO GO TRAINING INSTITUTE

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### ***1 Day Bartender Basics***

This day is for the absolute beginner or those wishing to dig a bit deeper in to their trade.....and is all about how to become a professional bartender!

The initial focus is on the role of the bartender. Following that are bar basics, such as bar set up, glassware, tools of the trade, etc, before moving on to product knowledge of spirits and distillation techniques. The second half of the day is spent behind the bar learning about drink making techniques, speed, efficiency, multiple order taking and the all important customer service.

#### **COURSE OVERVIEW:**

- Introduction to course
- Role of the bartender
- Action of the bartender

Working in a team, Customer service

Handling complaints, Responsible serving and more

- Customer service
- Glassware
- Tools & equipment
- Ice & measures
- Bar set up procedure
- Introduction to 5 base spirits
- Product knowledge
- Pouring technique



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- Speed
- Efficiency
- Multiple order taking
- Perfect serve
- Customer service at the bar
- Bar breakdown procedure
- Revision
- Multiple choice exam

<b>Length of Course:</b>	1 Day
<b>Time of Course:</b>	From 10am to 4pm
<b>Requirements:</b>	Must be over 18 years of age
<b>Experience:</b>	None or Improving bartender
<b>Course work:</b>	Theory 30% / Practical 70%
<b>Certification:</b>	1 Day Bartender Basics Certificate by Bars To Go Training School